



**MERIDIAN
RESTORATION**

INC

Your First Call For Help!



Meridian Restoration Inc.



2260 Hicks Rd. Suite 402
Rolling Meadows, IL 60008



847-533-2905
LIC#104.018384





You are our **WHY!**

We understand how important your home is to you and the protection it provides your family. We know firsthand the frustration and concern that Mother Nature's hail and wind storms bring when your property is damaged. For many, getting their property repaired after one of these storms is a complex, time-consuming and daunting process. Helping our clients navigate the restoration process and repair their homes is our mission.



Your First Call For Help

Meridian Restoration was founded on the guiding principles of service and helpfulness. Our primary purpose is to help you restore and reclaim the integrity of your home, while providing you with the best service.

We believe clarity and understanding are vital to providing you with the confidence you deserve when choosing a contractor. Our proven process ensures you will have the best possible experience throughout your restoration project. Our promise is to provide you with the best in quality and service every step of the way.



Credibility You Can Count On.



Local



Licensed and Insured



BBB Accredited



5 star Google Rated



Provided on all full replacement projects



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What our clients are saying about Meridian Restoration



Brigit H. - Winfield, IL ★★★★★

"We love our new roof! Pantel was so professional! We highly recommend Meridian!"

Mike F. - Wheaton, IL ★★★★★

"As homeowners we could not have been more satisfied. Pantel our sales representative was excellent. His communication with us was like no other - Fantastic! The crew was fast as lightning and just as nice to work with! Sergio was another great assist to the job!"

Kathi - Glen Ellyn, IL ★★★★★

"The whole process was so professional and well done. We were thrilled!! My husband is in construction, he is extremely picky and had nothing but praise for this company and team of roofers. They did a fantastic job! We referred about 10 jobs to them and heard nothing but praise."

Brad S. - Oswego, IL ★★★★★

"Pantel was knowledgeable, hands-on, and answered every question. From start to finish, Pantel was there. His follow up was professional, timely, and he made sure that I had no questions or concerns. Giving Pantel and Meridian Restoration a five star recommendation is an understatement. Just a top notch company. Thanks again."



How It Works



1. Assess and document the damages to your property.

Meridian Restoration's Representatives know what to look for after a storm. They will document the storm related damages and explain to you the consequences if left unresolved.



2. Inform Your Insurance Company.

Before repairs begin, your insurance company needs to assess the property to make their determination. Most insurance companies have dedicated phone lines to help make getting started easy.



3. The Adjusters' meeting.

Your Meridian Restoration Representative will meet with your insurance adjuster to review the damages. We've been to these meetings countless times and understand how they work and what to do afterwards.



4. Before work begins.

Your insurance company will provide an estimate for repairs after they assess the damage. We review this estimate to determine if work can start, or if revisions, called supplements, are needed. It's quite common that the first estimate the insurance carrier provides will require a supplement. Rest assured, we know what's needed.



5. Starting the repairs.

Before repairs begin, your Meridian Restoration Representative will define the scope of work with you so you know what to expect. Your project will then be submitted and you will receive a build letter with the details of your upcoming project.



6. After the Dust Settles.

Shortly after your roof, siding, or window project is finished, your Meridian Restoration Representative will schedule a walk through with you to make sure any questions or concerns you have are addressed promptly.

7. Invoicing and payments.



To help provide you with peace of mind and confidence, Meridian Restoration does not require down payments to get the work started. Our first payment request will come after major work has started. Our final invoice will be sent later when all repair work is complete.

8. Mortgage Company Process.



Often, checks from an insurance company will have the mortgage company listed as a payee. You will need to contact your mortgage company's Loss Draft Processing Department and obtain their required forms for check processing. Forward these forms to your Meridian Restoration Representative. We will fill out our portion of the forms and send them back to you.

9. Supplements.



During the construction process additional materials and labor may be needed. We document these requirements and provide the information to your insurance company (this is called a supplement.) Your insurance company will revise their estimate to confirm supplements. Be sure to always send a copy of the revised estimate to your Meridian Restoration Representative.

10. Final Invoice and Warranty Registration.



Once work is completed and any required supplements approved, we will send a copy of the final invoice to you and a copy to your insurance company. The Recoverable Depreciation check will be sent to you directly by your insurance company. After your project has been paid in full, Meridian Restoration will register your GAF System Plus Warranty.



*With Meridian Restoration
you take the worry out of
choosing a contractor.*

Our Prestigious GAF Master Elite Certification Ensures:



Professional Installation

GAF's technical experts allow us to stay current in the latest roof installation techniques.



Excellent Protection

Our installation of complete roofing systems provide you with the best protections against a variety of all-too-common roofing problems.



Hassle-Free Warranty Options

Meridian Restoration provides a GAF System Plus Warranty on every full roof replacement.

Your Best and Safest Choice

Don't trust your biggest asset to just any contractor. Meridian Restoration is your factory-certified Master Elite Contractor.

**FACT: 97.55% of
Property Owners
Would Recommend
Their GAF Master Elite
Contractor To Others***



**We protect
what matters most™**

*Based on a GAF survey of over 13,000 property owners served by GAF Master Elite Contractors.



Common Questions:

1. DO I NEED TO CALL MY AGENT?

Most insurance companies have a claim center to handle storm claims. They are usually open 24 hours and can get the process started.

2. HOW DOES THE DEDUCTIBLE WORK?

The deductible is the portion of the claim the insurance company requires you to pay. The amount of the deductible varies based on the type of policy you selected. The deductible is paid to the contractor and can not be waived, rebated or absorbed per Illinois Statute 815 ILCS 513/18.

3. DO I NEED TO GET MULTIPLE ESTIMATES?

The adjuster who inspects your property will provide a loss statement for the repairs. You should review this document with your Meridian Restoration Representative. If anything is missing from the estimate, Meridian Restoration will notify your insurance company.

4. DO I NEED TO OBTAIN A PERMIT?

Meridian Restoration will obtain all necessary permits and coordinate their closure.

5. WHAT HAPPENS WITH LEFT OVER MATERIALS?

To avoid delays in the completion of your project, additional materials are ordered. If there are left over materials after the work is completed, these materials will be picked up by the supplier and returned.

6. WHO DO I CALL IF I HAVE A PROBLEM?

Please call your dedicated Meridian Restoration Field Representative with any questions or concerns. If you are unable to reach the Field Representative you are working with, you can call our office at 847-533-2905.



Meridian Restoration is your first call for help.

Our mission is to exceed our client's expectations by providing the best service by every member of our organization.

Rest assured knowing you have over 30 years of combined construction experience being put to work to restore your home or business.

We believe every project is unique and aim to provide a personalized touch you will notice!



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Contact Meridian Restoration
to schedule a complete storm damage assessment.



www.meridianresto.com



info@meridianresto.com



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